

ION's complete system advantage vs. submeters and sensors



Tailored to the specific needs of new construction and rehab or operating properties, ION's End-to-End Water Management system is a complete solution to reduce or prevent water leaks, stabilize water use and maximize cost savings.

ION Identify™



ION Control™



ION Assist™

TECHNOLOGY

Our smart sensor technology identifies and analyzes unit-level water issues giving you clear visibility and control to stop leaks where they are most likely to start.

INTELLIGENCE

Our data-driven, smart water management platform delivers complete visibility, clarity on critical issues and streamlined workflows across your entire portfolio of properties.

SUPPORT

Our industry-leading partnership throughout ION's comprehensive solution ensures superior property performance and financial outcomes.



Submeters and sensors are incomplete solutions.

Submeters are built for billing, not water efficiency and savings. Submeters:

- Only count gallons
- Use high water use thresholds that miss steady, long-term and costly invisible leaks
- Send only generic alerts without fixture-level detail, leaving maintenance teams guessing and inefficient
- Don't create work orders to boost maintenance team efficiency
- Offer no human based support to drive leak resolution

Traditional sensors, even with alerts, provide only:

- Fragmented data, creating partial visibility (at best) into water use
- Superficial understanding of property or portfolio water use

The result? Invisible leaks go undetected and unaddressed, draining 60% of your water budget.

ION identifies what submeters and sensors miss.

Invisible leaks rarely exceed a threshold, but they drain money every day. ION solves this with data 20,000x more granular than typical billing meters. With ION you get:

- Insight into how much water is being lost, when, where and for how long
- Automated leak prioritization
- Automated work orders for fast maintenance team response
- Clear, easy to understand intelligence for property and portfolio management
- Human based support where and when you need it through ION Assist™



Only ION's End-to-End Water Management System maintains water usage at 50–60% below industry average for maximum savings.

	Submeters & Sensors	ION End-to-End Water Management
Counts unit level gallons	✓	✓
Sends alerts for high volume water use	✓	✓
Resident billing integration	✓	✓
Fixture level, granular data		✓
Detailed visibility at unit level accurately diagnoses issues		✓
Daily reports provide clear directives on priority leaks		✓
Customizable dashboard meets specific user needs		✓
Comprehensive property and portfolio level analysis		✓
Benchmarking and KPIs measure performance		✓
Network and device health reporting		✓
Dedicated Customer Success Team		✓
24/7 Chat support		✓

